## **Investor Complaints Data:**

## **Data for month ending January 2023**

| SN | Received from             | Carried<br>forward from<br>previous<br>month | Received<br>during<br>the<br>month | Total<br>Pending | Resolved* | Pending at the end of the month**                             | Average resolution time^(in days) |
|----|---------------------------|--|------------------------------------|------------------|-----------|---|-----------------------------------|
|    |                           |  |                                    |                  |           | Pending Pending for less for more than 3 than 3 months months |                                   |
| 1  | 2                         | 3  | 4                                  | 5                | 6         | 7   | 8                                 |
| 1  | Directly from Investors   | 0  | 0                                  | 0                | 0         | 0   | 0                                 |
| 2  | SEBI<br>(SCORES)          | 0  | 0                                  | 0                | 0         | 0   | 0                                 |
| 3  | Depositories              | 0  | 0                                  | 0                | 0         | 0   | 0                                 |
| 4  | Other Sources<br>(if any) | 0  | 0                                  | 0                | 0         | 0   | 0                                 |
| 5  | Grand total               | 0  | 0                                  | 0                | 0         | 0   | 0                                 |

## Trend of monthly disposal of complaints:

| SN | Month              | Carried forward from previous month | Received | Resolved* | Pending** |
|----|--------------------|-------------------------------------|----------|-----------|-----------|
| 1  | 2                  | 3                                   | 4        | 5         | 6         |
| 1  | April-2022         | 0                                   | 0        | 0         | 0         |
| 2  | May-2022           | 0                                   | 0        | 0         | 0         |
| 3  | June-2022          | 0                                   | 0        | 0         | 0         |
| 4  | July-2022          | 0                                   | 0        | 0         | 0         |
| 5  | August- 2022       | 0                                   | 0        | 0         | 0         |
| 6  | September-2022     | 0                                   | 0        | 0         | 0         |
| 7  | October-2022       | 0                                   | 0        | 0         | 0         |
| 8  | November -2022     | 0                                   | 0        | 0         | 0         |
| 9  | December 2022      | 0                                   | 0        | 0         | 0         |
| 10 | January 2023       | 0                                   | 0        | 0         | 0         |
|    | <b>Grand Total</b> | 0                                   | 0        | 0         | 0         |

<sup>\*</sup>Should include complaints of previous months resolved in the current month, if any.

## **Trend of Annual disposal of Complaints:**

| SN | Year               | Carried forward<br>from previous<br>year | Received<br>during the<br>year | Resolved<br>during the<br>year | Pending at<br>the end of<br>the year |
|----|--------------------|--|--------------------------------|--------------------------------|--------------------------------------|
| 1  | 2017-18            | 0  | 0                              | 0                              | 0                                    |
| 2  | 2018-19            | 0  | 0                              | 0                              | 0                                    |
| 3  | 2019-20            | 0  | 0                              | 0                              | 0                                    |
| 4  | 2020-21            | 0  | 0                              | 0                              | 0                                    |
| 5  | 2021-22            | 0  | 0                              | 0                              | 0                                    |
|    | <b>Grand Total</b> | 0  | 0                              | 0                              | 0                                    |

<sup>\*\*</sup>should include total complaints pending as on the last day of the month, if any.

<sup>^</sup>Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current.