

Procedure for Checking the Status of a Complaint with New Berry Capitals Private Limited;

If you have lodged a complaint with New Berry Capitals Private Limited and wish to track its status, you can follow these steps:

Step 1: Visit New Berry Capitals' Website:

Go to the official website of New Berry Capitals Private Limited.; https://newberrycapitals.in/

Step 2: Navigate to Customer Support or Complaints Section:

Look for a section on their website related to customer support, complaints, or inquiries. This might be labelled as "Contact Us," "Customer Support," or similar.

Step 3: Contact Customer Support:

Use the provided customer support contact details to seek clarification.

Step 4: Keep Records:

Capture screenshots or take notes of the complaint status for your records.

Flowchart: Procedure for Checking the Status of a Complaint with New Berry Capitals Private Limited

Here's a simplified flowchart illustrating the procedure to check the status of a complaint with New Berry Capitals Private Limited:



Procedure for Checking the Status of a Complaint using a Ticket Number with SEBI;

If you have filed a complaint with SEBI and have been provided with a ticket number, you can track the status of your complaint using that ticket number. Here's a step-by-step guide along with a flowchart illustrating the process:

Step 1: Visit the SCORES Portal:



Go to the SEBI Complaints Redress System (SCORES) portal at www.scores.gov.in.

Step 2: Log In or Register:

Log in to your account on the SCORES portal. If you're not registered, you'll need to create an account.

Step 3: Track Complaint Status:

Look for an option to track the status of your complaint. This might be labelled as "Track Complaint," "View Status," or similar.

Step 4: Enter Ticket Number:

Provide the unique ticket number that was given to you when you filed the complaint with SEBI.

Step 5: View Status and Updates:

Submit the ticket number, and the SCORES portal should display the current status of your complaint. This will include any updates, actions taken, and comments made by SEBI.

Step 6: Seek Additional Information (if needed):

If the status doesn't provide enough details or if you have questions, you can use the contact information provided on the portal to reach out to SEBI for further information.

Step 7: Keep Records:

Capture screenshots or take notes of the complaint status for your records.

Flowchart: Procedure for Checking the Status of a Complaint with SEBI using a Ticket Number:

Here's a simplified flowchart illustrating the procedure to check the status of a complaint with SEBI using a ticket number:

Start U Visit SEBI SCORES Portal U Log In or Register U Track Complaint Status U Enter Ticket Number U View Status and Updates U Seek Additional Information (if needed)



U Keep Records U End